

Accessing Help from State Resources



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Emergency Preparedness

Terminology



ND Department
of Health

- ❧ NDDoH
- ❧ Case Manager
- ❧ DOC
- ❧ EPR Coordinators (PH)
 - ❧ 8 PH Regions
- ❧ Hospitals, Long Term
Care Facilities,
Ambulances

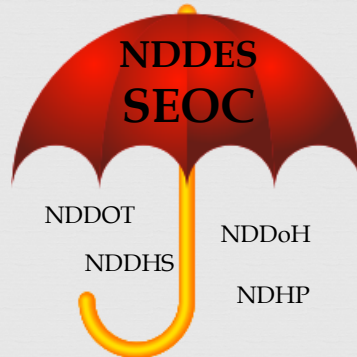
ND Department of
Emergency Services

- ❧ NDDES
- ❧ Duty Officer
- ❧ SEOC
- ❧ Emergency Managers
 - ❧ One per County
- ❧ Law Enforcement, Fire
Dept., ND National
Guard

The Response System



☞ State Emergency Operations Center (SEOC)



The Response System

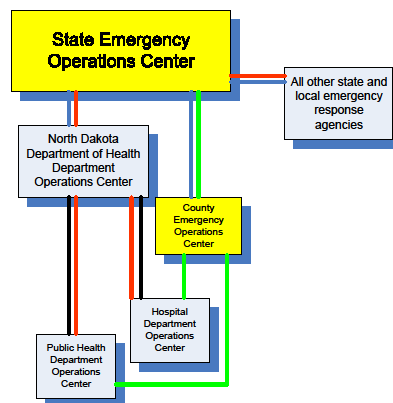


- ☞ Coordination between DoH and DES at state level
 - ☞ Monthly Meetings
 - ☞ Planning
 - ☞ Exercises and Drills/Educational Activities
- ☞ Coordination between EPR Coordinators and Emergency Managers at local level
 - ☞ Coordination of Coalitions
 - ☞ Regular Meetings/Planning
 - ☞ Exercises and Drills/Educational Activities

The Response System



- ❧ DES → State Radio
 - ❧ 911 Dispatch for many communities.
 - ❧ Dispatch for Duty Officer & Case Manager
- ❧ DES Emergency Manager will contact state when local resources are depleted
- ❧ DoH EPR Coordinators will contact state when assets are needed (local resources do NOT have to be depleted)



WEB EOC ——— Blue line
 Health Care Standard ——— Black line
 Public Communications Systems (i.e. internet, phone) ——— Green line
 StateNet or Hospital ETWAN Network (videoconference, data) and public communications systems ——— Red line

Who Makes the Call?



NDDoH

- ☞ **EPR Coordinator**
- ☞ Hospital
- ☞ LTC
- ☞ LPH

NDDES

- ☞ Emergency Manager
- ☞ IC on scene

THE SYSTEM WILL ROUTE THE INFORMATION ACCORDINGLY!!

Contact Information



NDDoH

- ☞ Case Manager
 - ☞ **EPR Coordinator for your Region**
 - ☞ Local 24/7 phone #
 - ☞ 701-328-2270 (EPR Ofc 24/7)
 - ☞ Ask for DoH Case Manager
 - ☞ 1-800-472-2121
 - ☞ Ask State Radio to page DoH Case Manager

NDDES

- ☞ Duty Officer
 - ☞ Call Local Emergency Manager
 - ☞ Local 24/7 phone #
 - ☞ 1-800-472-2121
 - ☞ Ask for phone # for Local Emergency Mgr



Questions?

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